

Cloudpath Enrollment System SAML Authentication Server Configuration Guide, 5.6

Supporting Cloudpath Software Release 5.6

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Preface

Document Conventions

The following table lists the text conventions that are used throughout this guide.

TABLE 1 Text Conventions

Convention	Description	Example
monospace	Identifies command syntax examples	device(config)# interface ethernet 1/1/6
bold	User interface (UI) components such as screen or page names, keyboard keys, software buttons, and field names	On the Start menu, click All Programs .
italics	Publication titles	Refer to the Ruckus Small Cell Release Notes for more information.

Notes, Cautions, and Warnings

Notes, cautions, and warning statements may be used in this document. They are listed in the order of increasing severity of potential hazards.

NOTE

A NOTE provides a tip, guidance, or advice, emphasizes important information, or provides a reference to related information.

ATTENTION

An ATTENTION statement indicates some information that you must read before continuing with the current action or task.



CAUTION

A CAUTION statement alerts you to situations that can be potentially hazardous to you or cause damage to hardware, firmware, software, or data.



DANGER

A DANGER statement indicates conditions or situations that can be potentially lethal or extremely hazardous to you. Safety labels are also attached directly to products to warn of these conditions or situations.

Command Syntax Conventions

Bold and italic text identify command syntax components. Delimiters and operators define groupings of parameters and their logical relationships.

Convention	Description
bold text	Identifies command names, keywords, and command options.
italic text	Identifies a variable.
[]	Syntax components displayed within square brackets are optional.
	Default responses to system prompts are enclosed in square brackets.
{ x y z }	A choice of required parameters is enclosed in curly brackets separated by vertical bars. You must select one of the options.

Preface

Document Feedback

Convention	Description
x y	A vertical bar separates mutually exclusive elements.
<>	Nonprinting characters, for example, passwords, are enclosed in angle brackets.
•••	Repeat the previous element, for example, member[member].
\	Indicates a "soft" line break in command examples. If a backslash separates two lines of a command input, enter the entire command at the prompt without the backslash.

Document Feedback

Ruckus is interested in improving its documentation and welcomes your comments and suggestions.

You can email your comments to Ruckus at #Ruckus-Docs@commscope.com.

When contacting us, include the following information:

- Document title and release number
- Document part number (on the cover page)
- Page number (if appropriate)

For example:

- Ruckus SmartZone Upgrade Guide, Release 5.0
- Part number: 800-71850-001 Rev A
- Page 7

Ruckus Product Documentation Resources

Visit the Ruckus website to locate related documentation for your product and additional Ruckus resources.

Release Notes and other user documentation are available at https://support.ruckuswireless.com/documents. You can locate the documentation by product or perform a text search. Access to Release Notes requires an active support contract and a Ruckus Support Portal user account. Other technical documentation content is available without logging in to the Ruckus Support Portal.

White papers, data sheets, and other product documentation are available at https://www.ruckuswireless.com.

Online Training Resources

To access a variety of online Ruckus training modules, including free introductory courses to wireless networking essentials, site surveys, and Ruckus products, visit the Ruckus Training Portal at https://training.ruckuswireless.com.

Contacting Ruckus Customer Services and Support

The Customer Services and Support (CSS) organization is available to provide assistance to customers with active warranties on their Ruckus products, and customers and partners with active support contracts.

For product support information and details on contacting the Support Team, go directly to the Ruckus Support Portal using https://support.ruckuswireless.com, or go to https://www.ruckuswireless.com and select **Support**.

What Support Do I Need?

Technical issues are usually described in terms of priority (or severity). To determine if you need to call and open a case or access the self-service resources, use the following criteria:

- Priority 1 (P1)—Critical. Network or service is down and business is impacted. No known workaround. Go to the **Open a Case** section.
- Priority 2 (P2)—High. Network or service is impacted, but not down. Business impact may be high. Workaround may be available. Go to the **Open a Case** section.
- Priority 3 (P3)—Medium. Network or service is moderately impacted, but most business remains functional. Go to the **Self-Service Resources** section.
- Priority 4 (P4)—Low. Requests for information, product documentation, or product enhancements. Go to the **Self-Service Resources** section.

Open a Case

When your entire network is down (P1), or severely impacted (P2), call the appropriate telephone number listed below to get help:

- Continental United States: 1-855-782-5871
- Canada: 1-855-782-5871
- Europe, Middle East, Africa, Central and South America, and Asia Pacific, toll-free numbers are available at https://support.ruckuswireless.com/contact-us and Live Chat is also available.
- Worldwide toll number for our support organization. Phone charges will apply: +1-650-265-0903

We suggest that you keep a physical note of the appropriate support number in case you have an entire network outage.

Self-Service Resources

The Ruckus Support Portal at https://support.ruckuswireless.com offers a number of tools to help you to research and resolve problems with your Ruckus products, including:

- Technical Documentation—https://support.ruckuswireless.com/documents
- Community Forums—https://forums.ruckuswireless.com/ruckuswireless/categories
- Knowledge Base Articles—https://support.ruckuswireless.com/answers
- Software Downloads and Release Notes—https://support.ruckuswireless.com/#products_grid
- Security Bulletins—https://support.ruckuswireless.com/security

Using these resources will help you to resolve some issues, and will provide TAC with additional data from your troubleshooting analysis if you still require assistance through a support case or RMA. If you still require help, open and manage your case at https://support.ruckuswireless.com/case_management.

Overview of Using SAML as an Authentication Server for Cloudpath

Security Assertion Markup Language (SAML) 2.0 is one of several authentication-server methods that Cloudpath supports.

SAML 2.0 is an XML-based protocol that uses security tokens containing assertions to pass information about an end user between a SAML Identity Provider (IdP) and a SAML Service Provider (SP).

Required Parameters

To establish trust between Cloudpath and a SAML IdP, configuration is required on both Cloudpath and the IdP.

Required Parameters

The following are required parameters with any SAML authentication:

- IdP Metadata URL: URL of the SAML metadata file. IdPs typically publish SAML metadata at a publicly available URL. The Cloudpath system periodically fetches the metadata from this URL to obtain configuration details about the desired SAML communication options the that IdP requires.
- Entity IDs: An entity ID is a globally unique name for a SAML entity either an IdP or an SP:
 - IdP Entity ID: The IdP entityID is the identity of the identity provider. Example: https://idp_name.example.edu/idp
 - SP Entity ID: The SP entity/D is the identity of the service provider. Example: https://sp name.example.edu/sp

NOTE

The SP Entity ID URI uniquely identifies the Cloudpath SAML authentication server as a Service Provider (SP) to the IdP. This becomes the *entityID* attribute of the *EntityDescriptor* element within the SP metadata XML that gets uploaded to the IdP. Changing this value after configuration has been completed requires the service provider metadata to be re-uploaded to the IdP.

Proceeding With One of the Tested SAML Configurations

This document presents four different, tested methods that you can use in which SAML is the authentication server:

- Using SSOCircle as the SAML Identity Provider on page 8
- Using Shibboleth as the SAML Identity Provider on page 22
- Using Gluu as the SAML Identity Provider on page 29
- Using Google G Suite as the SAML Identity Provider on page 43

Using SSOCircle as the SAML Identity Provider

You can use SSOCircle as the public SAML IdP with a tested Cloudpath configuration.

SSOCircle provides a ready-to-use Identity Provider that uses several strong 2-factor authentication methods.

Basic Tasks for Using SSOCircle

Configure SAML using SSOCircle as the IdP by performing the following tasks sequentially:

- 1. Adding a SAML Step To Your Workflow on page 9
- 2. Adding the SSOCircle SAML Authentication Server to the Workflow on page 9
- 3. Downloading the SAML Metadata for SSOCircle on page 14
- 4. Configuring Your Account on SSOCircle on page 16
- 5. Publishing the Workflow for SAML SSOCircle on page 21
- 6. Testing the User Experience for SAML SSOCircle on page 21

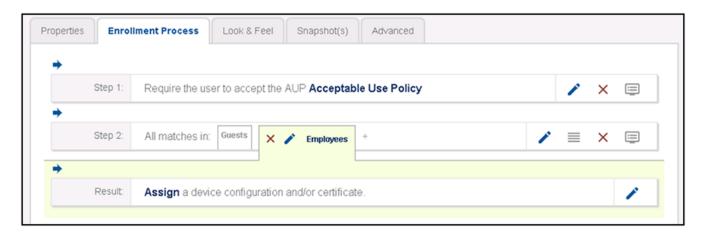
Adding a SAML Step To Your Workflow

A SAML authentication server may be added to the workflow in place of a traditional Active Directory or LDAP server for authenticating users.

Determine in which branch and in which step to add a SAML authentication server plug-in to the workflow. For example, in the default workflow, you might create a split for Guests and Employees, and you could then use a SAML authentication server instead of the Active Directory authentication server, as shown below.

- 1. Log in to the Cloudpath user interface.
- 2. Go to Configuration > Workflows.
- 3. Click on a workflow (or create a new one) for which you want to configure SAML as the authentication server.
- 4. Highlight the tab in the workflow where you want to add the SAML authentication-server step. In this example below, it is the **Employees** tab.

FIGURE 1 Adding a SAML Step To Your Workflow



5. With the **Employees** branch of the workflow highlighted, click the blue arrow to insert a step below the Guests/ Employees split.

Adding the SSOCircle SAML Authentication Server to the Workflow

1. Once you click the arrow to insert the SAML step, you receive the following prompt:

"Which Type Of Step Should Be Added?"

2. Select the button to authenticate to a traditional authentication server, as shown in the following screen:

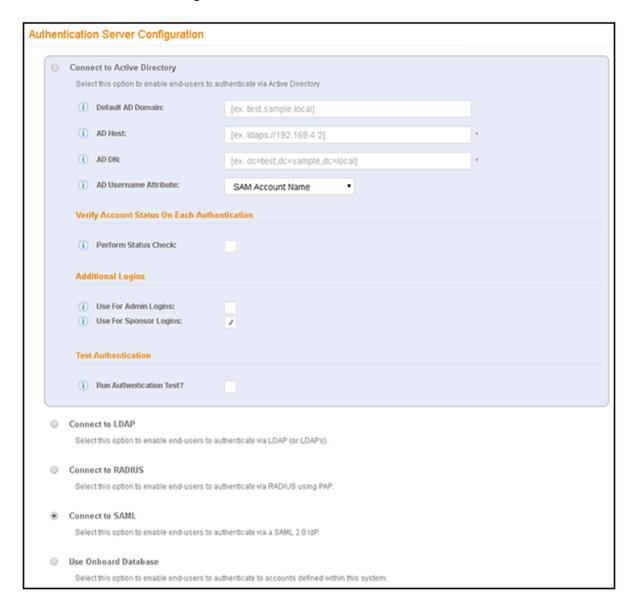
FIGURE 2 Authenticate to a Traditional Authentication Server



- 3. Click Next.
- 4. If you have already defined an authentication server, you will get a prompt asking whether you want to reuse an existing authentication server or define a new authentication server. Choose the radio button to define a new authentication server, then click **Next**.

5. On the Authentication Server Configuration screen, select the **Connect to SAML** radio button:

FIGURE 3 Authentication Sever Configuration Screen

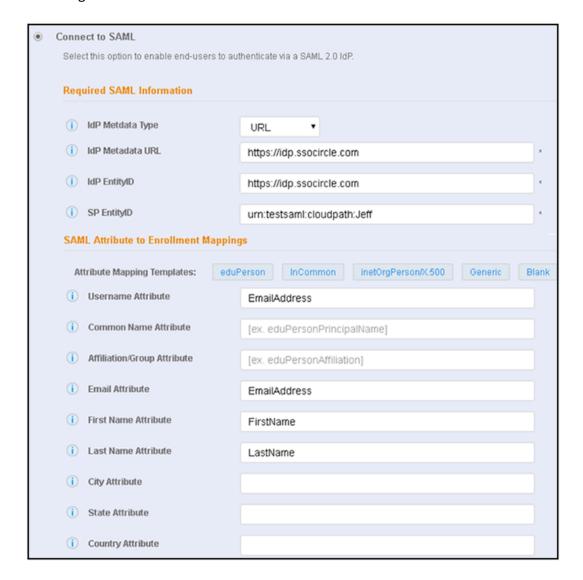


6. Complete the configuration as shown in the example below:

NOTE

You can click the "i" icons next to the field names to obtain the information required for each field.

FIGURE 4 SAML Configuration Fields for SSOCircle



- Required SAML Configuration section:
 - IdP Metadata Type: Use the **URL** option.
 - IdP Metadata URL: Enter the URL of: https://idp.ssocircle.com
 - IdP EntityID: Enter the URL of: https://idp.ssocircle.com
 - SP EntityID: Enter the string urn:testsaml:cloudpath:followed by your first name. For example: urn:testsaml:cloudpath:Jeff
- SAML Attribute to Enrollment Mappings Required fields:

- Username Attribute: Must be EmailAddress
- Email Attribute: Must be **EmailAddress**
- First Name Attribute: Must be FirstName
- Last Name Attribute: Must be **LastName**

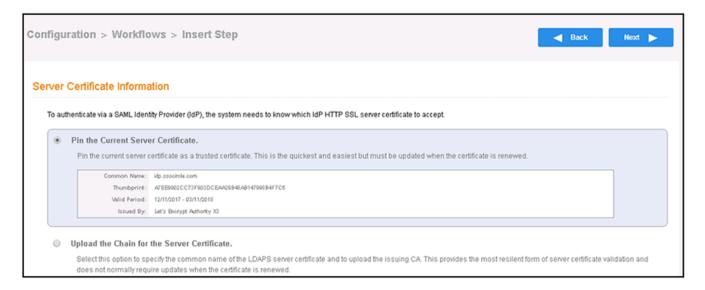
NOTE

You can use defaults for the remaining fields.

- SAML Options (not shown in the screen shot above): Use all default settings.
- 7. Click **Next**.

The Server Certificate Information screen appears:

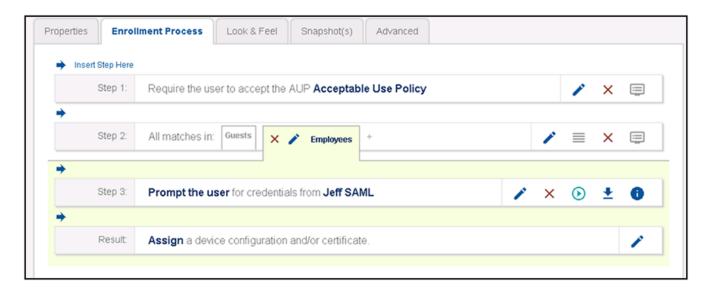
FIGURE 5 Pin or Upload the Current Server Certificate



8. You can leave the **Pin the Current Server Certificate** radio button selected, or you can select the other radio button and upload the CA certificate for the SAML server (if you have that certificate). Whichever method you choose, click **Next** when you are done.

You are returned to the workflow screen, as shown in the example below:

FIGURE 6 Workflow After SAML Has Been Configured as Authentication Server



Downloading the SAML Metadata for SSOCircle

1. In the workflow, click the arrow (circled in red in the figure below) to download the SAML metadata:

FIGURE 7 Download Icon in Workflow for SAML Metadata



2. You will need to copy the contents to a clipboard in upcoming steps. For now, you can open the metadata file using Notepad to view the contents.

A snippet of what this metadata should look like is shown below:

FIGURE 8 SAML Metadata Snippet for SSOCircle

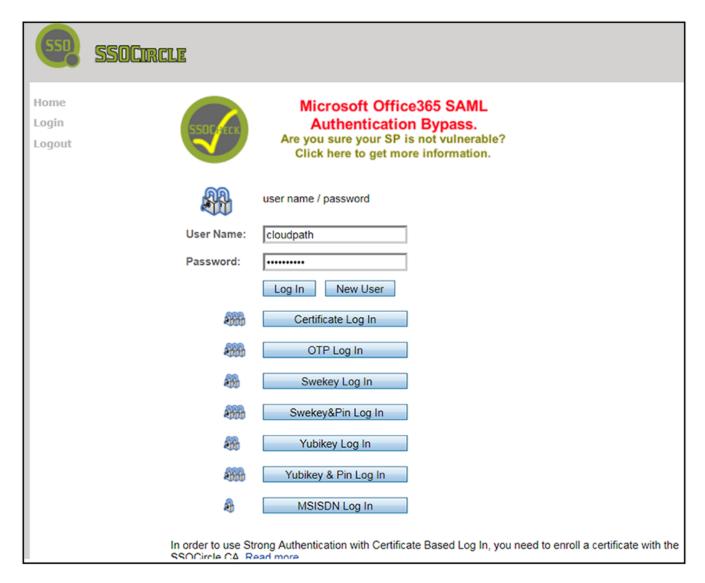
<?xml version="1.0" encoding="UTF-8"?>

<md:EntityDescriptor entityID="urn:testsaml:cloudpath:Jeff" xmlns:md="urn:oasis:names:tc:SAML:2.0:metadata">
MA4GA1UECBMHQXJpem9uYTETMBEGA1UEBxMKU2NvdHRz2GFsZTEaMBgGA1UEChMRR29EYWRkeS5j
b20sIEluYy4xLTArBgnVBAsTJGh0dHA6Ly9jZXJ0cy5nb2RhZGR5LmNvbS9yZXBvc210b3J5LzEz
MDEGA1UEAxMqR28gRGFkZHKgU2VjdXJ1IENlcnRpZmljYXR1IEFldGhvcml0eSAtIEcyMB4XDTE3
MTIWODAWMDkwMFoXDTE4MTIWODAWMDkwMFowRzEhMB8GA1UECxMYRG9tYWluIENvbnRyb2wgVmFs
aWRhdGVkMSIWIAYDVQQDDBkqLnd3aWUucnVja3Vzd2lyZWxlc3MuY29tMIIBIjANBgkqhkiG9w0B
AQEFAAOCAQ8AMIIBCgKCAQEAkqyJcvoQhHwT7ktxy9HjKolOf1s5SHwvoULd7PrCTxJ14GB4dxY/
D8IrbzuwCtWDi1sMLU4JjSBpgN9/gFuaZZmEpa7CAhEQj7vvrQow081HvTNetoso56dgnxJg16YE
90sFfVVMb1QKwyn1XUiFlp3Qj53SwMOkbJJ2pyqNQYExdwq1RdcJel5+t8LndGUGkfqM/RwsFg9C
j03ApA++47S5LISBR9Pr7/tgsqZJHUHtESbky6L06oyY+uVowxXssFNEnSJoExjbhc/h28oDqmA3
o6bW+tlJwMh6qQUGN1JEZruKw6spocHqbQAWx150L0GONVzEoLPovdQQ16WsIwIDAQABo4IB0DCC
AcwwDAYDVROTAQH/BAIwADAdBgNVHSUEFjAUBggrBgEFBQcDAQYIKwYBBQUHAwIwDgYDVR0PAQH/
BAQDAgWgMDCGA1UdHwQwMC4wLKAqoCiGJmh0dHA6Ly9jcmwuZ29kYWRkeS5jb20vZZRpZzJzMS03
OTQuY3JSMF0GA1UdlARWMFQwSAYLYIZIAYb9bQEHFwEwOTA3BgrBgEFBQcCARYraHR0cDovEN1
and have been a standary transported and have been an

Configuring Your Account on SSOCircle

In a browser, go to the following URL: https://idp.ssocircle.com/sso/UI/Login
The SSO login screen appears.

FIGURE 9 SSO Login Screen



Use your credentials to log in (or create a new account if you do not already have one):

2. Click **Log In**.

The User Profile screen appears, as shown in the following example screen:

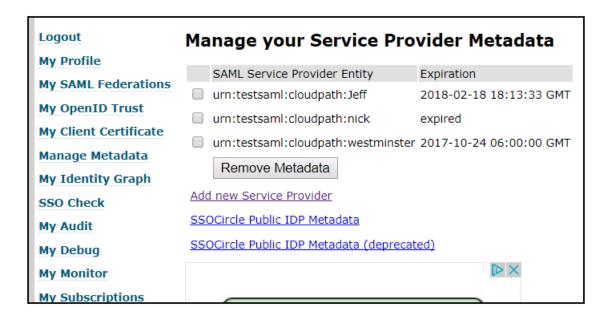
FIGURE 10 User Profile Screen

Logout	User Profile	
My Profile		
My SAML Federations	Attribute User ID	Value
My OpenID Trust	Google Apps Email	cloudpath No longer available
My Client Certificate	OpenID 1.0 Identifier	http://cloudpath.ssocircle.com
Manage Metadata	Client Certificate	Not Enrolled
My Identity Graph	Given name	Cloudpath
SSO Check	Surname	SAMLTest
My Audit	Email	user@cloudpath.net
My Debug	ePass OTP token number	not assigned
My Monitor	Yubikey ID	not assigned
My Subscriptions	Yubikey PIN	
	Swekey ID detect	not assigned
	Swekey PIN	•••••
	MSISDN identification	not active
	Password (length > 8)	
	Retype Password	
		Submit

3. Click **Manage Metadata** on the left side of the screen.

The Manage your Service Provider Metadata screen appears:

FIGURE 11 Manage your Service Provider Metadata Screen



4. Click the **Add new Service Provider** link.

The **SAML Service Provider Metadata Import** screen appears:

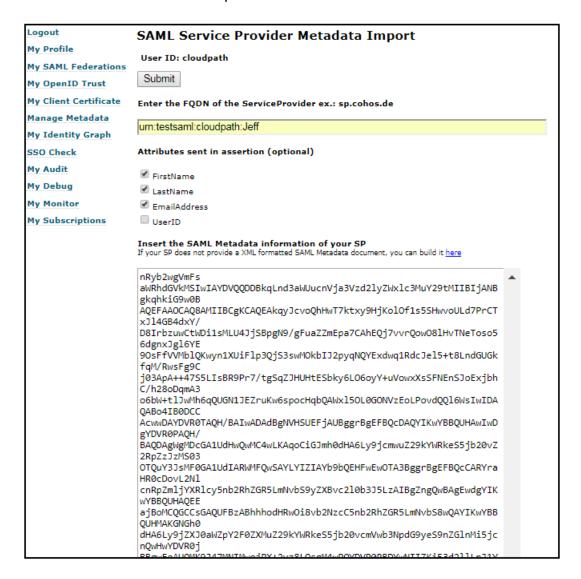
FIGURE 12 SAML Service Provider Metadata Import Screen

Logout Terminate yo	CAMI Convice Drevider Metadata Import
My Profile My SAML Federations My OpenID Trust	SAML Service Provider Metadata Import User ID: cloudpath Submit
My Client Certificate Manage Metadata My Identity Graph	Enter the FQDN of the ServiceProvider ex.: sp.cohos.de
SSO Check My Audit	Attributes sent in assertion (optional)
My Debug	FirstName
My Monitor	LastName
My Subscriptions	EmailAddress
	UserID
	Insert the SAML Metadata information of your SP If your SP does not provide a XML formatted SAML Metadata document, you can build it here

- 5. On the **SAML Service Provider Metadata Import** screen, do the following:
 - a) For the FQDN, enter the SP Entity ID exactly as you entered it in your Cloudpath system: **urn:testsaml:cloudpath:**your first name
 See Figure 4 on page 12.
 - b) In the Attributes section, check FirstName, LastName, and EmailAddress.
 - c) In the Insert the SAML Metadata information of your SP section, copy and paste the entire contents of the metadata file that you downloaded earlier into the box provided. (Make sure there is no white space before the pasted contents.)

Once you have entered the necessary information, the **SAML Service Provider Metadata Import** screen should look similar to the following (not all of the metadata is shown below, however):

FIGURE 13 SAML Service Provider Metadata Import Screen After Information is Entered



6. Click **Submit**.

If the import is successful, you will receive a message such as the following:

FIGURE 14 Metadata-Import -Successful Message

Meta Data Import

Metadata was successfully imported

SP Expiration time: 2018-02-25 02:16:19 GMT

7. Click **Logout**.

Publishing the Workflow for SAML SSOCircle

- 1. Return to the workflow on your Cloudpath system by navigating to the **Configuration > Workflows** screen.
- 2. Complete the workflow by adding a device configuration. Refer to Adding a Device Configuration to Your Workflow on page 62.
- 3. Publish the workflow by clicking the Publish icon to the left of the workflow name.

Testing the User Experience for SAML SSOCircle

- 1. Test the enrollment process by clicking on the enrollment portal URL for the workflow at the top of the **Configuration > Workflows** screen.
- 2. When are you presented with the with the Welcome screen, click **Start**.
- 3. When you are presented with various branches of your workflow, navigate down a branch that uses the SAML authentication server you just configured.

You are directed to the SSOCircle login page.

4. Log in with the your credentials.

The SAML consent page appears:

FIGURE 15 SAML Consent Page

Logout My Profile My SAML Federations My OpenID Trust My Client Certificate Manage Metadata	SAML Consent Page Please proof that you are not a ROBOT and click "continue" Want to get rid of this robot stuff and the annoying advertising? Buy SSOCircle Premium Account or any other hosted or SSOCheck enabled option: IDP Pricing or SSOCheck API
My Identity Graph SSO Check My Audit	I'm not a robot
My Debug	Continue SAML Single Sign On

- 5. Check the "I'm not a robot" box, and follow the on-screen instructions.
- 6. When a green check mark appears next to the "I'm not a robot" box, click Continue SAML Single Sign On.
- 7. If the SAML authentication is successful, you are returned to the Cloudpath system, where you can continue with the enrollment.

Using Shibboleth as the SAML Identity Provider

You can use Shibboleth as the public SAML IdP with a tested Cloudpath configuration.

Shibboleth allows users to securely send trusted information about themselves to remote resources. This information can used for authentication, authorization, content personalization, and enabling single sign-on from many different providers.

Basic Tasks for Using Shibboleth

Configure SAML using Shibboleth as the IdP by performing the following tasks sequentially:

- 1. Adding a SAML Step To Your Workflow on page 23
- 2. Adding the Shibboleth SAML Authentication Server to the Workflow on page 23
- 3. Downloading the Shibboleth SAML Metadata on page 28
- Adding the Metadata to Your Shibboleth Identity Service Provider on page 28
- 5. Publishing the Workflow for SAML Shibboleth on page 29
- 6. Testing the User Experience for SAML Shibboleth on page 29

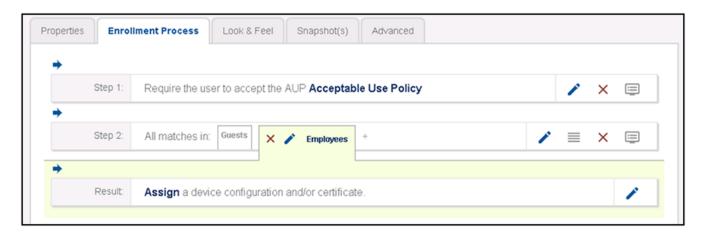
Adding a SAML Step To Your Workflow

A SAML authentication server may be added to the workflow in place of a traditional Active Directory or LDAP server for authenticating users.

Determine in which branch and in which step to add a SAML authentication server plug-in to the workflow. For example, in the default workflow, you might create a split for Guests and Employees, and you could then use a SAML authentication server instead of the Active Directory authentication server, as shown below.

- 1. Log in to the Cloudpath user interface.
- 2. Go to Configuration > Workflows.
- 3. Click on a workflow (or create a new one) for which you want to configure SAML as the authentication server.
- 4. Highlight the tab in the workflow where you want to add the SAML authentication-server step. In this example below, it is the **Employees** tab.

FIGURE 16 Adding a SAML Step To Your Workflow



5. With the **Employees** branch of the workflow highlighted, click the blue arrow to insert a step below the Guests/ Employees split.

Adding the Shibboleth SAML Authentication Server to the Workflow

1. Once you click the arrow to insert the SAML step, you receive the following prompt:

"Which Type Of Step Should Be Added?"

2. Select the button to authenticate to a traditional authentication server, as shown in the following screen:

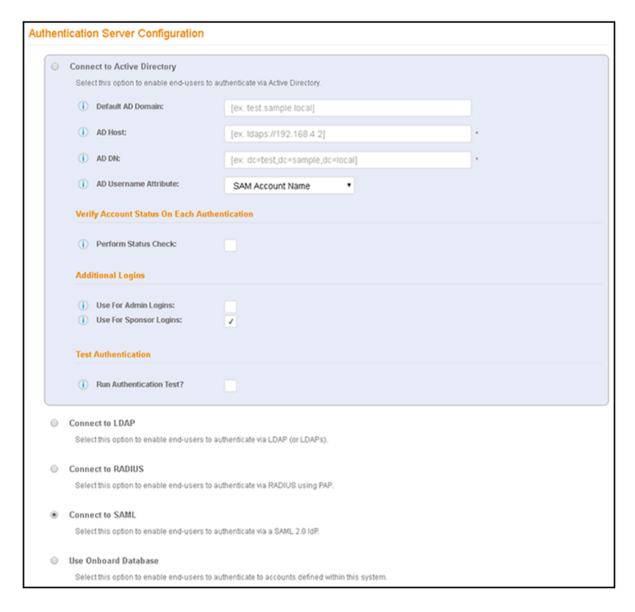
FIGURE 17 Authenticate to a Traditional Authentication Server



- 3. Click Next.
- 4. If you have already defined an authentication server, you will get a prompt asking whether you want to reuse an existing authentication server or define a new authentication server. Choose the radio button to define a new authentication server, then click **Next**.

5. On the Authentication Server Configuration screen, select the **Connect to SAML** radio button:

FIGURE 18 Authentication Sever Configuration Screen

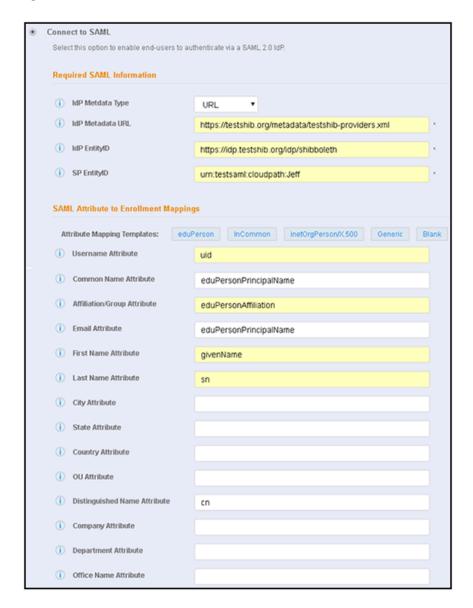


6. Complete the configuration. An example configuration screen is shown below, and descriptions of the fields follow the screen.

NOTE

You can click the "i" icons next to the field names to obtain the information required for each field.

FIGURE 19 SAML Configuration Fields for Shibboleth



- Required SAML Configuration section:
 - IdP Metadata Type: Use the **URL** option.
 - IdP Metadata URL and IdP EntityID: These URLs should be in a format similar to: idp.
 server>.org
 - SP EntityID: Enter the string urn:testsaml:cloudpath:followed by your first name. For example: urn:testsaml:cloudpath:Jeff

- SAML Attribute to Enrollment Mappings Required fields:
 - Username Attribute: Must be **uid**
 - Common Name Attribute: Must be eduPersonPrincipal_Name
 - Affiliation/Group Attribute: Must be **eduPersonAffiliation**
 - Email Attribute: Must be eduPersonPrincipal_Name
 - First Name Attribute: Must be givenName
 - Last Name Attribute: Must be **sn**
 - Distinguished Name Attribute: Must be cn

NOTE

You can use defaults for the remaining fields.

- SAML Options (not shown in the screen shot above): Use all default settings.
- 7. Click Next.

The Server Certificate Information screen appears:

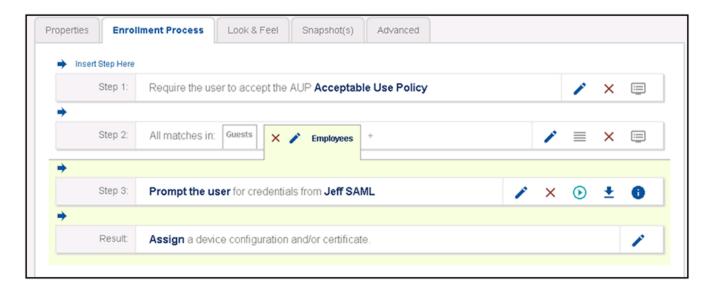
FIGURE 20 Pin or Upload the Current Server Certificate



8. You can leave the **Pin the Current Server Certificate** radio button selected, or you can select the other radio button and upload the CA certificate for the SAML server (if you have that certificate). Whichever method you choose, click **Next** when you are done.

You are returned to the workflow screen, as shown in the example below:

FIGURE 21 Workflow After SAML Has Been Configured as Authentication Server



Downloading the Shibboleth SAML Metadata

1. In the workflow, click the arrow (circled in red in the figure below) to download the SAML metadata:

FIGURE 22 Download Icon in Workflow for SAML Metadata



 Save the XML metadata to a local file in the following format: testsaml_cloudpath_<your_first_name>.xml. Example: testsaml_cloudpath_jeff.xml

Adding the Metadata to Your Shibboleth Identity Service Provider

- 1. In a browser, go to the URL of your Shibboleth server.
- 2. On the Shibboleth site, click the **Choose File** button at the bottom of the screen.
- 3. Browse to select the metadata file that you previously downloaded, then click the **Upload File** button. You should receive a message on the next screen that indicates that your metadata was uploaded successfully.

Publishing the Workflow for SAML Shibboleth

- 1. Return to the workflow on your Cloudpath system by navigating to the **Configuration > Workflows** screen.
- 2. Complete the workflow by adding a device configuration. Refer to Adding a Device Configuration to Your Workflow on page 62.
- 3. Publish the workflow by clicking the Publish icon to the left of the workflow name.

Testing the User Experience for SAML Shibboleth

- 1. Test the enrollment process by clicking on the enrollment portal URL for the workflow at the top of the **Configuration > Workflows** screen.
- 2. When are you presented with the with the Welcome screen, click **Start**.
- 3. When you are presented with various branches of your workflow, navigate down a branch that uses the SAML authentication server you just configured.

You are directed to the Shibboleth login page, such as the one shown in the following example:

FIGURE 23 Shibboleth Login During Enrollment



- 4. Enter your credentials for your Shibboleth server, then click **LogIn**.
- If the SAML authentication is successful, you are returned to the Cloudpath system, where you can continue with the enrollment.

Using Gluu as the SAML Identity Provider

You can use a Gluu server with Shibboleth Version 3 as the IdP with the Cloudpath server.

A Gluu server is a fully certified OpenID Provider that supports a number of OpenID Connect specifications.

Basic Tasks for Using Gluu

Configure SAML using Gluu as the IdP by performing the following tasks sequentially:

- 1. Adding a SAML Step To Your Workflow on page 30
- 2. Adding the Gluu SAML Authentication Server to the Workflow on page 31
- 3. Downloading the SAML Metadata for Gluu on page 35
- 4. Connecting to the Gluu Identity Service Provider on page 36
- 5. Publishing the Workflow for SAML Gluu on page 42
- 6. Testing the User Experience for SAML Gluu on page 42

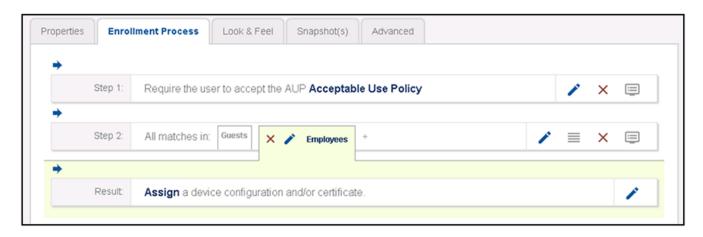
Adding a SAML Step To Your Workflow

A SAML authentication server may be added to the workflow in place of a traditional Active Directory or LDAP server for authenticating users.

Determine in which branch and in which step to add a SAML authentication server plug-in to the workflow. For example, in the default workflow, you might create a split for Guests and Employees, and you could then use a SAML authentication server instead of the Active Directory authentication server, as shown below.

- 1. Log in to the Cloudpath user interface.
- 2. Go to Configuration > Workflows.
- 3. Click on a workflow (or create a new one) for which you want to configure SAML as the authentication server.
- 4. Highlight the tab in the workflow where you want to add the SAML authentication-server step. In this example below, it is the **Employees** tab.

FIGURE 24 Adding a SAML Step To Your Workflow



5. With the **Employees** branch of the workflow highlighted, click the blue arrow to insert a step below the Guests/ Employees split.

Adding the Gluu SAML Authentication Server to the Workflow

- Once you click the arrow to insert the SAML step, you receive the following prompt: "Which Type Of Step Should Be Added?"
- 2. Select the button to authenticate to a traditional authentication server, as shown in the following screen:

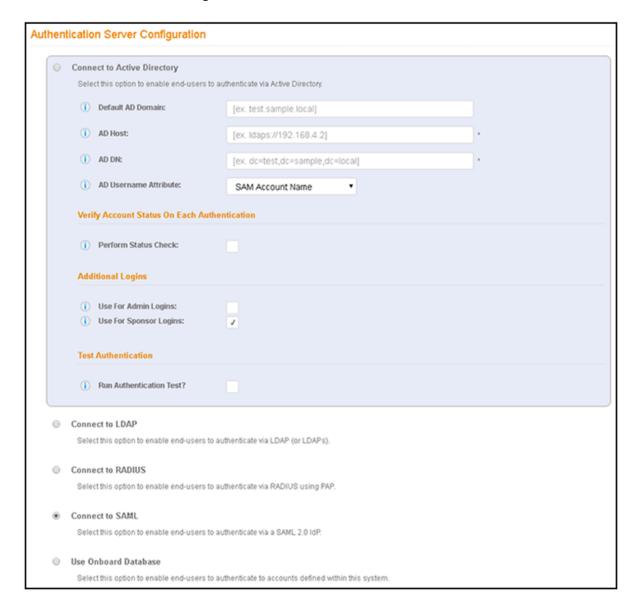
FIGURE 25 Authenticate to a Traditional Authentication Server



- 3. Click Next.
- 4. If you have already defined an authentication server, you will get a prompt asking whether you want to reuse an existing authentication server or define a new authentication server. Choose the radio button to define a new authentication server, then click **Next**.

5. On the Authentication Server Configuration screen, select the **Connect to SAML** radio button:

FIGURE 26 Authentication Sever Configuration Screen

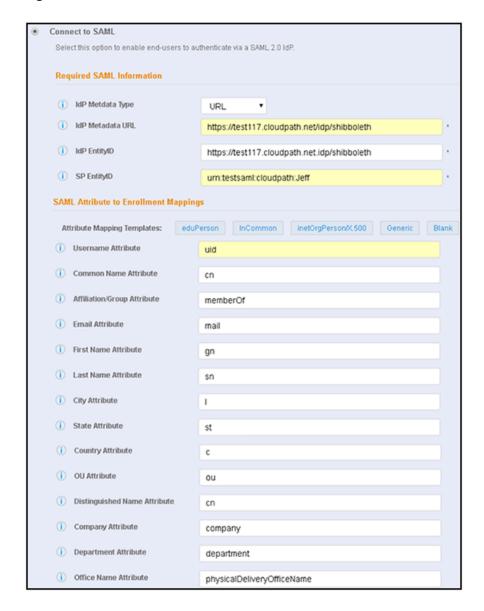


6. Complete the configuration. An example configuration is shown in the screen below, followed by field descriptions.

NOTE

You can click the "i" icons next to the field names to obtain the information required for each field.

FIGURE 27 SAML Configuration Fields for GLUU



- Required SAML Configuration section:
 - IdP Metadata Type: Use the **URL** option.
 - IdP Metadata URL: Enter the URL, using your hostname. Example URL: https://test117.cloudpath.net/idp/shibboleth
 - IdP EntityID: Enter the URL, using your hostname. Example URL: https://test117.cloudpath.net/idp/shibboleth

Using Gluu as the SAML Identity Provider

Adding the Gluu SAML Authentication Server to the Workflow

- SP EntityID: Enter the string urn:testsaml:cloudpath:followed by your first name. For example: urn:testsaml:cloudpath:Jeff
- SAML Attribute to Enrollment Mappings: Click the **inetOrgPerson/X.500** tab to automatically have the fields filled in.
- SAML Options (not shown in the screen shot above): Use all default settings.

7. Click Next.

The Server Certificate Information screen appears:

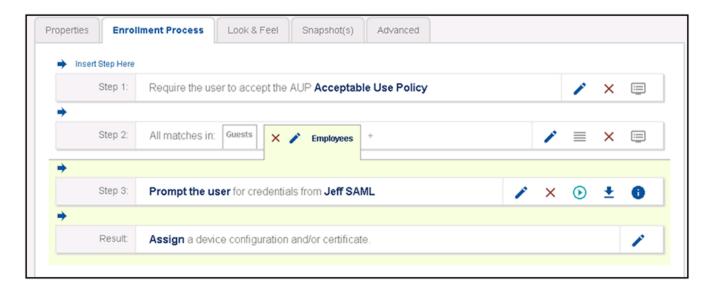
FIGURE 28 Pin or Upload the Current Server Certificate



8. You can leave the **Pin the Current Server Certificate** radio button selected, or you can select the other radio button and upload the CA certificate for the SAML server (if you have that certificate). Whichever method you choose, click **Next** when you are done.

You are returned to the workflow screen, as shown in the example below:

FIGURE 29 Workflow After SAML Has Been Configured as Authentication Server



Downloading the SAML Metadata for Gluu

1. In the workflow, click the arrow (circled in red in the figure below) to download the SAML metadata, and save it to a local file:

FIGURE 30 Download Icon in Workflow for SAML Metadata



Connecting to the Gluu Identity Service Provider

2. You will need to copy the contents to a clipboard in upcoming steps. For now, you can open the metadata file using Notepad to view the contents.

A snippet of what the metadata should look like is shown below:

FIGURE 31 SAML Metadata Snippet for GLUU

```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Strict//EN" "http://www.w3.org/TR/xhtml1/DTD/xhtml1-strict.dtd">
 <!-- Copyright 2006-2018 Ruckus Wireless Inc. All rights reserved." -->
 <!-- Use of this software is subject to, and signifies acceptance of, the Terms and Conditions." -->
∃<html>
      <META HTTP-EQUIV='X-UA-Compatible' content='IE=EDGE; IE=10; IE=9; IE=8; IE=7;' />
      <META HTTP-EQUIV='Content-Type' content='text/html; charset=utf-8' />
      <META name='cpnPageName' content='cp-general-error' />
      <title>Cloudpath ES</title>
      <script type='text/javascript' src='/admin/resources/js/jquery-1.6.2.min.js'></script>
      <script type='text/javascript' src='/admin/resources/js/jquexy-ui-1.8.16.custom.min.js'></script>
     <script type='text/javascript' src='/admin/resources/js/jquery.jmesa.js'></script>
      <script type='text/javascript' src='/admin/resources/js/jmesa.js'></script>
      <script type='text/jayascript' src='/admin/resources/js/jscolor.js'></script)</pre>
     <script type='text/javascript' src='/admin/resources/js/cloudpath.jg'></script>
<script type='text/javascript' src='/admin/resources/js/jquery.ptTimeSelect.jg'></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script>
      <script type='text/javascript' src='/admin/resources/js/svg.js'></script>
      <script type='text/javascript' src='/admin/resources/js/jquery.sparkline.js'></script>
      <script type='text/javascript' src='/admin/resources/js/d3.v3.min.js'></script>
      <script type='text/javascript'>jscolor.dir='/admin/resources/images/jscolor/'</script>
      <link type='text/css' href='/admin/resources/css/custom-theme/jquery-ui-1.8.16.custom.css' rel='stylesheet' />
      <link type='text/css' href='/admin/resources/css/cloudpath-base.css' rel='stylesheet' />
      <link type='text/css' href='/admin/resources/css/cloudpath-accordion-menu.css' rel='stylesheet' />
      <link type='text/css' href='/admin/resources/css/cloudpath-accordion-standard.css' rel='stylesheet' />
```

Connecting to the Gluu Identity Service Provider

1. In a browser, go to the URL of your Gluu server.

The Gluu login screen appears.

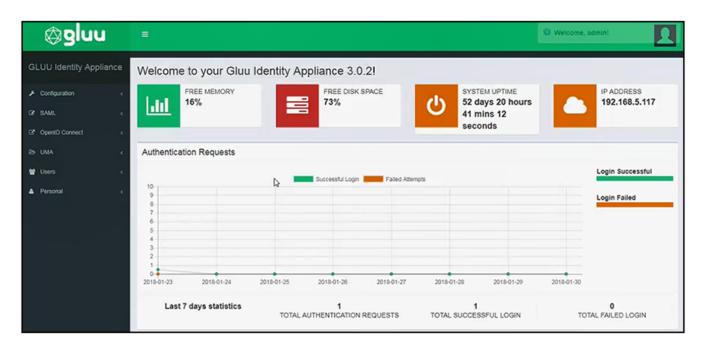
FIGURE 32 Gluu Login Screen



2. Enter your credentials, then click **LOGIN**.

The Gluu Welcome screen appears:

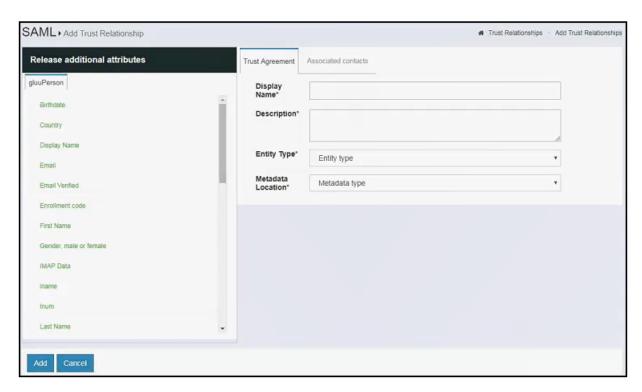
FIGURE 33 Gluu Welcome Screen



3. On the left-side menu, click **SAML > Add Trust Relationships**.

The following screen appears:

FIGURE 34 Add Trust Relationships - Initial Screen

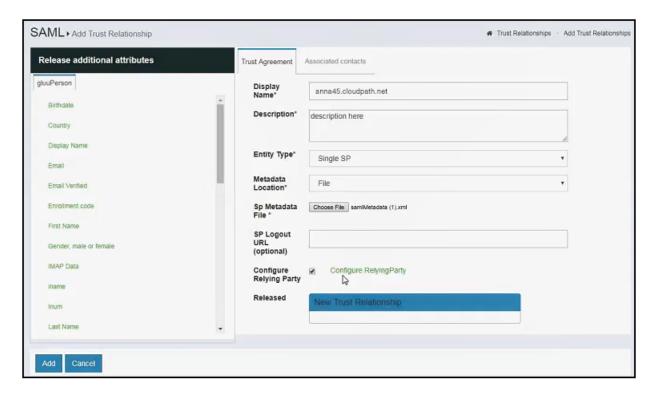


4. Configure the following fields:

- Display Name: The hostname of your Cloudpath system.
- Description: Any description you want to enter. This field is required, however.
- Entity Type: Select "Single SP" from the drop-down list.
- Metadata Location: Select "File" from the drop-down list, then click **Choose File**, and upload the metadata file that you downloaded earlier.

The screen has now expanded and will appear like the figure shown below:

FIGURE 35 Add Trust Relationships - Expanded Screen



Connecting to the Gluu Identity Service Provider

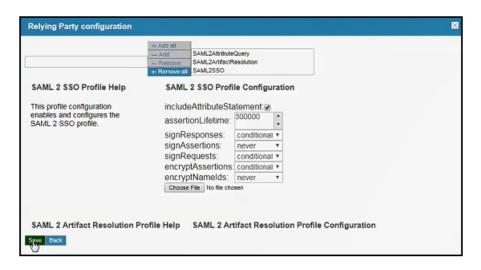
- 5. Continue by doing the following:
 - a. SP Logout URL (optional): You can leave this blank if you wish.
 - b. Configure Relying Party: Check the box, after which a green link of the same name appears.
 - 1. Click the green link. The following screen appears:

FIGURE 36 Relying Party Configuration Screen - Selecting Add All

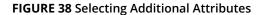


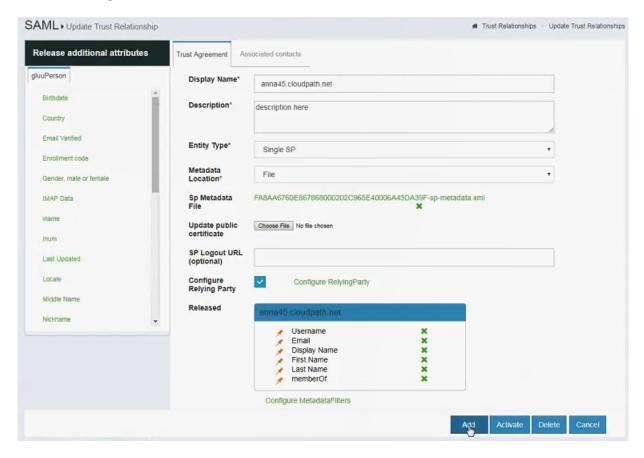
2. Select **Add All**. The following expanded screen appears:

FIGURE 37 Relying Party Configuration Screen - Expanded Screen



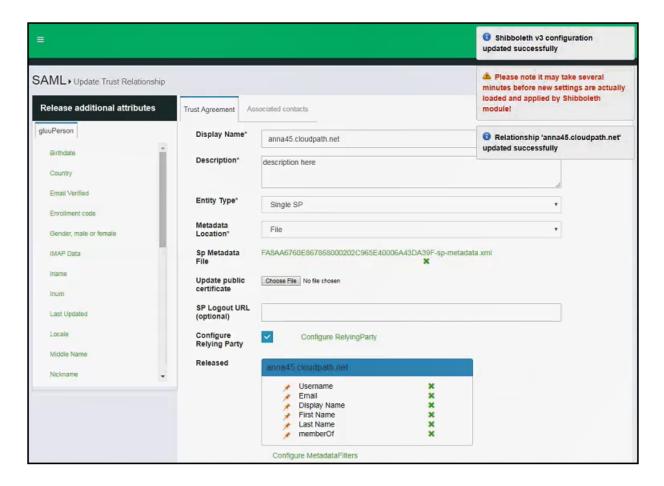
- 3. Keep all the default selections, and click **Save**.
- c. Released: Highlight **New Trust Relationships**, then click on any attributes on the left side of the screen that you wish to add for user information. It is recommended to at least add the following: Username, Email, Display Name, First Name, Last Name, and memberOf. After making your selections, click **Add**. The following screen example shows the attributes that have been selected before clicking the **Add** button:





d. Click **Activate**. If successful, you should see a screen such as the following:

FIGURE 39 Addition of Attributes is Successful



e. Log out of the Gluu interface.

Publishing the Workflow for SAML Gluu

- 1. Return to the workflow on your Cloudpath system by navigating to the **Configuration > Workflows** screen.
- 2. Complete the workflow by adding a device configuration. Refer to Adding a Device Configuration to Your Workflow on page 62.
- 3. Publish the workflow by clicking the Publish icon to the left of the workflow name.

Testing the User Experience for SAML Gluu

- 1. Test the enrollment process by clicking on the enrollment portal URL for the workflow at the top of the **Configuration > Workflows** screen.
- 2. When are you presented with the with the Welcome screen, click **Start**.

3. When you are presented with various branches of your workflow, navigate down a branch that uses the SAML authentication server you just configured.

You are directed to the Gluu login page:

FIGURE 40 Gluu Login Page



- 4. Log in with your credentials.
- 5. If the SAML authentication is successful, you are returned to the Cloudpath system, where you can continue with the enrollment.

Using Google G Suite as the SAML Identity Provider

You can use Google G Suite as the public SAML IdP with a tested Cloudpath configuration.

Users can sign in with their managed Google account credentials to enterprise cloud applications via Single Sign-On (SSO).

Basic Tasks for Using Google G Suite

Configure SAML using Google G Suite as the IdP by performing the following tasks sequentially:

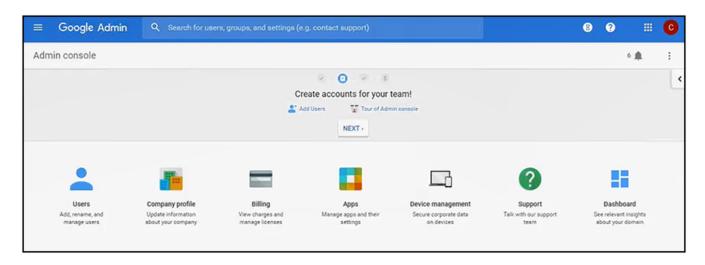
- 1. Creating a Google Admin App on page 44
- 2. Adding a SAML Step To Your Workflow on page 49
- 3. Adding the Google G Suite SAML Authentication Server to the Workflow on page 50
- 4. Returning to Google G Suite Configuration on page 56
- 5. Publishing the Workflow for SAML Google G Suite on page 61
- 6. Testing the User Experience for SAML Google G Suite on page 61

Creating a Google Admin App

1. Log in to (or create) a Google administration account at **admin.google.com**.

The Google administration console appears:

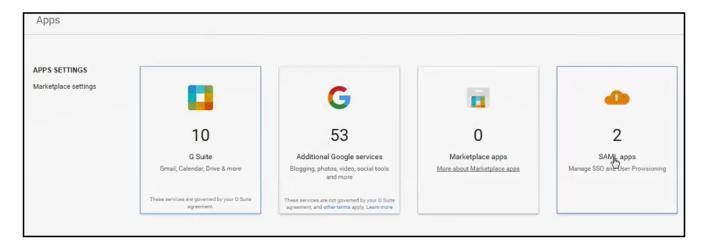
FIGURE 41 Google Admin Console Main Screen



2. Click Apps.

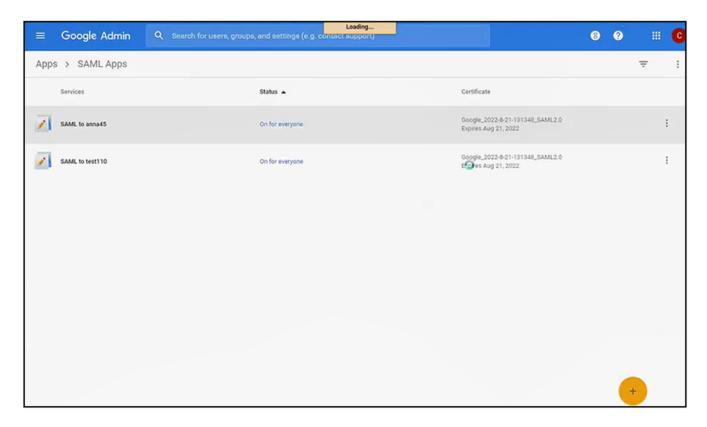
The Apps Settings screen appears:

FIGURE 42 Google Apps Settings Screen



3. Click **SAML apps**. The SAML Apps screen appears:

FIGURE 43 SAML Apps Screen



4. Click the + sign at the bottom of the screen to add a new SAML app (or, you can edit an existing one).

The **Enable SSO for SAML Application** screen appears:

FIGURE 44 Enable SSO for SAML Application Screen



5. Click SETUP MY OWN CUSTOM APP.

The Goodle IdP Information screen appears:

FIGURE 45 Google IdP Information Screen



Creating a Google Admin App

6. In the Option 2 portion of the screen, click **DOWNLOAD** to download the IdP metadata. Later on, you will need to copy and paste this metadata into a field on a configuration screen in your Cloudpath workflow.

The following figure is an example of what this metadata looks like, after being opened in Notepad:

FIGURE 46 Google Metadata After Being Opened in Notepad

```
xml version="1.0" encoding="UTF-8" standalone="no" ?>
descriptor smlns:md="urn:oasis:names:to:SAML:2.0:metadata" entityID="https://accounts.google.com/o/saml22idpid=C01lumb3s" validUntiles: com/o/saml22idpid=C01lumb3s validUntiles: com/o/saml22idpid=C0
                 <md:KeyDescriptor use "signing">
                     <ds:KeyInfo xmlns:ds "http://www.w3.org/2000/09/xmldsig#">
                          <ds:X509Data>
                                  <ds:X509Certificate>MIIDdDCCAlyqAwIBAqIGAV4LXYC7MA0GCSqGSIb3DQEBCwUAMHsxFDASBqNVBAoTC0dvb2dsZSBJ
   bmMuNRYwFAYDVQQHEw1Nb3VudGFpbiBWaWV3MQ8wDQYDVQQDEwZHb29nbGUxGDAWBgNVBAsTD0dv
    b2dsZSBGb3IgV29yazELMAkGA1UEBhMCVVMxEzARBgNVBAgTCkNhbGlmb3JuaWEwHhcNMTcwODIy
    MTkxMzQ4WhcNMjIwODIxMTkxMzQ4WjB7MRQwEgYDVQQKEwtHb29nbGugSW5jLjEWMBQGA1UEBxMN
    TW91bnRhaW4gVml1dzEPMA0GA1VEAxMGR29vZ2xlMRgwFgYDVQQLEw9Hb29nbGUgRm9yIFdvcmsx
    CzAJBgNVBAYTA1VTMRMwEQYDVQQIEwpDYWxpZm9ybmlhMIIBIjANBgkqhkiG9w0BAQEFAAOCAQ8A
    MIIBCGKCAQEA4wRLh0JAcfMOxhuwoqha8fi62ztXVJXOkj5RGilBhDXGQ419AyxLlWslYy2eEtcQ
    DoMQVccMYYmvd4u0FUD+Ge3BUW41yBIO+BknqTnYteyjcyKcQrHORHNqTlG9Ju3F+KQC3Bv/98ve
    NdqgXaj0neGbZjZomEoWUgPp7C+RqOSP/b5i6jBPs4WkaesAJPizi0ejS4quIjwsg2q/9CKe6k1q
    5jtsf7+Rq8IBR7M+C/tEe48gVq6pPbV3V1ptuDH4L7wGpPe3qa3Frr0R+VfJR3sVd46c0BnhS18D
    5SWLPdLk4TzxYKOCIpt5L9wD8YKfdN/4nboi9sfw5fvA/Z2vCwIDAQABMA0GCSqGSIb3DQEBCwUA
    A4IBAQClD96ukfLNa3auYLKAt7g2028FazFfXz/lYNjNvTaAJ8syUvEv6L9LEdU+h6Q8QnMWra4T
    Xh2a0+RH89KG6NSk722I3hj07ZTf0hNwenIXnpJ3IFSZ9mct9YGDeySn5OZiD2Ptyh0ZKL2y269/
    UHqY+8qwTrEQTunpCSU8v1Tr94i7Sq1GqLYovBGeCvNbjWLMpZtHfzP6d5hV7in7xZapJfC7OPJ2
    QDUEjlR/n5zaq8tRqT4mBCWJRzRVTOlKgAQdFVyQskNzm5eH7RQQ7bbDXiH0JEC7Uyk6UdNN1+T9
    o/j1HD7LhrICgbPx4qs7vUNIoO5ZY5Ey3jQQgQTyteyY</ds:X509Certificate>
                           </ds:X509Data>
                      </ds:KeyInfo>
                </md:KeyDescriptor>
                <md:NameIDFormat>urn:oasis:names:to:SAML:1.1:nameid-format:emailAddress</md:NameIDFormat>
                <md:SingleSignOnService Binding="urn:oasis:names:tc:SAML:2.0:bindings:HTTP-Redirect" Location="https://accounts.google.com/o/saml2/idp?idp:decation="https://accounts.google.com/o/saml2/idp?idpid="bindings:HTTP-POST" Location="https://accounts.google.com/o/saml2/idp?idpid="bindings:HTTP-POST" Location="https://accounts.google.com/o/saml2/idp?idpi
          </md:IDPSSODescriptor>
       /md:EntityDescriptor>
```

7. Click Next.

The Basic Information for your Custom App screen appears:

FIGURE 47 Basic Information for your Custom App Screen



- 8. In the Basic Information for your Custom App screen, do the following:
 - a) In the Application Name field, provide a meaningful name.
 - b) Optionally, you can add a Description and/or use the Upload logo function.
 - c) At this point, you need to proceed to the "Adding a SAML Step To Your Workflow" below before you can proceed with the screen above. However, keep the window open that contains the screen above, because you will be directed to return to this screen.

Adding a SAML Step To Your Workflow

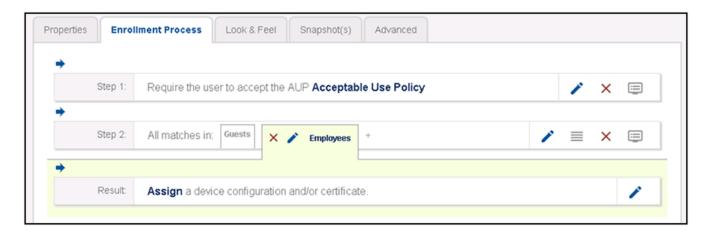
A SAML authentication server may be added to the workflow in place of a traditional Active Directory or LDAP server for authenticating users.

Determine in which branch and in which step to add a SAML authentication server plug-in to the workflow. For example, in the default workflow, you might create a split for Guests and Employees, and you could then use a SAML authentication server instead of the Active Directory authentication server, as shown below.

- 1. Log in to the Cloudpath user interface.
- 2. Go to Configuration > Workflows.
- 3. Click on a workflow (or create a new one) for which you want to configure SAML as the authentication server.

4. Highlight the tab in the workflow where you want to add the SAML authentication-server step. In this example below, it is the **Employees** tab.

FIGURE 48 Adding a SAML Step To Your Workflow



5. With the **Employees** branch of the workflow highlighted, click the blue arrow to insert a step below the Guests/ Employees split.

Adding the Google G Suite SAML Authentication Server to the Workflow

Once you click the arrow to insert the SAML step, you receive the following prompt:
 "Which Type Of Step Should Be Added?"

2. Select the button to authenticate to a traditional authentication server, as shown in the following screen:

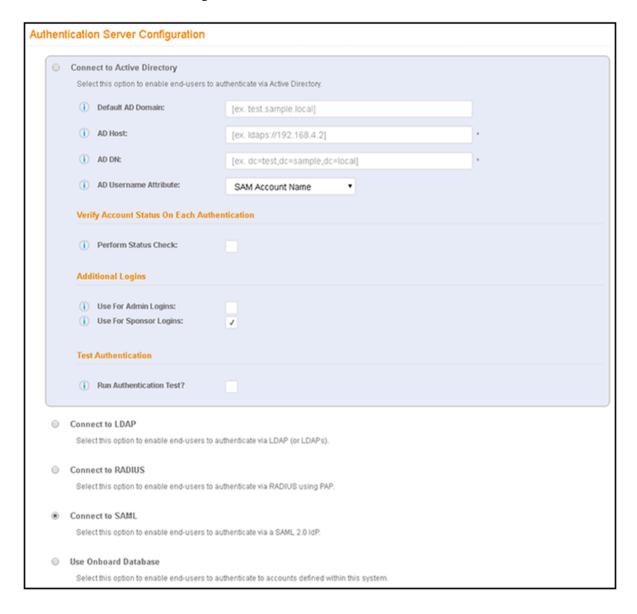
FIGURE 49 Authenticate to a Traditional Authentication Server



- 3. Click Next.
- 4. If you have already defined an authentication server, you will get a prompt asking whether you want to reuse an existing authentication server or define a new authentication server. Choose the radio button to define a new authentication server, then click **Next**.

5. On the Authentication Server Configuration screen, select the **Connect to SAML** radio button:

FIGURE 50 Authentication Sever Configuration Screen

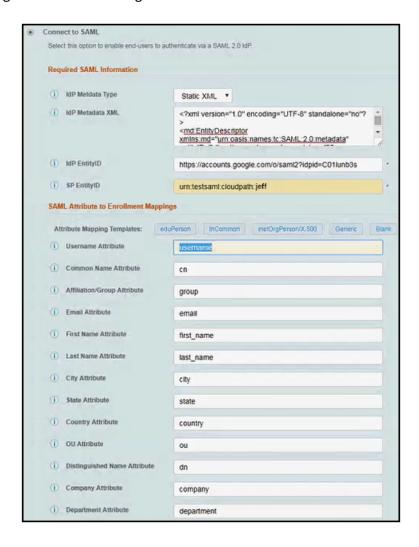


6. Complete the configuration as shown in the example below (refer to the field descriptions after the screen):

NOTE

You can click the "i" icons next to the field names to obtain the information required for each field.

FIGURE 51 SAML Configuration Fields for Google G Suite



- Required SAML Configuration section:
 - IdP Metadata Type: Use the **Static XML** option.
 - IdP Metadata XML: Copy and paste the google metadata that you downloaded in Figure 46 on page 48 into this field. Be sure you copy the entire contents of the metadata file, but do not have any extra spaces.
 - IdP EntityID: Obtain this value from your downloaded metadata file. Look for the string "entityID" near the top
 of the file. That string is followed by an = sign and a URL in quotation marks. It is the value within these
 quotation marks that you need to paste into this field. For example, in Figure 46 on page 48, the Entity ID =
 https://accounts.google.com/o/saml2?idpid=c011unb3s
 - SP EntityID: Enter the string urn:testsaml:cloudpath:followed by your first name. For example: urn:testsaml:cloudpath:jeff
- SAML Attribute to Enrollment Mappings: Click the Generic tab to automatically have the fields filled in.

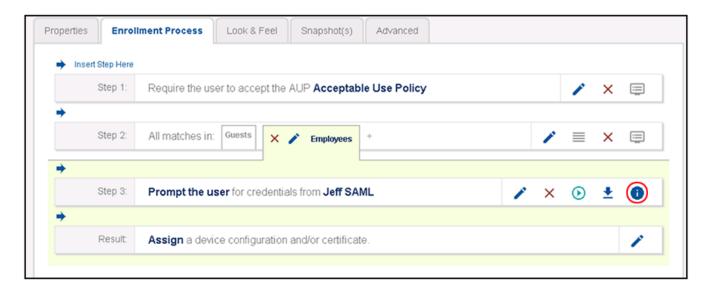
Using Google G Suite as the SAML Identity Provider

Adding the Google G Suite SAML Authentication Server to the Workflow

- SAML Options (not shown in the screen shot above): Use all default settings.
- 7. Click **Next**.

You are returned to the workflow screen, as shown in the example below:

FIGURE 52 Workflow After SAML Has Been Configured as Authentication Server



8. In the SAML authentication server step (Step 3), click the "i" icon on the far right (shown in the previous screen, with red circle around the "i").

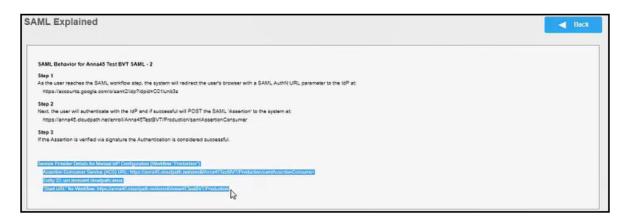
The SAML Explained screen appears:

FIGURE 53 SAML Explained



9. Copy the bottom portion of this screen (highlighted below) and, optionally, paste it into a text file. You will need this information later in the configuration process:

FIGURE 54 SAML Explained - Text You Will Need to Copy



10. Proceed to the "Returning to Google G Suite Configuration" section.

Returning to Google G Suite Configuration

1. Back on your Google configuration, you left off at Figure 47 on page 49. Once you have entered an Application Name, click **Next**.

The Service Provider Details screen appears:

FIGURE 55 Service Provider Details



2. Use the information from the SAML Explained screen to complete the Service Provider Details configuration, as shown and described below:

FIGURE 56 Service Provider Details - Example Configuration



- ACS URL, Entity ID, and Start URL: You obtain all three of these values from Figure 54 on page 55. Copy and paste each value into the screen.
- Signed Response: Leave this box unchecked.
- Name ID: Be sure to use the "Basic Information" and "Primary Email" settings from the drop-down lists.
- Name ID Format: From the drop-down list, select EMAIL.

Click Next.

The Attribute Mapping screen appears:

FIGURE 57 Attribute Mapping Screen



3. Click ADD NEW MAPPING

4. The Attribute Mapping screen gets modified to allow you to enter information:

FIGURE 58 Adding Attributes in the Attribute Mapping Screen



The following table lists the attributes and their corresponding settings that you need to add.

TABLE 2 Required Attributes

Name of Application Attribute	Select Category drop-down list	Select User Field drop-down list
username	Basic information	Primary Email
first_name	Basic information	First Name
last_name	Basic information	Last Name
dn	Basic information	Primary Email
department	Employee Details	Department

- 5. In the left-most column of the Attribute Mapping screen, enter the name of the first attribute, which is **username**, then select the following from the two drop-down lists:
 - a) From the Select category drop-down, select **Basic Information**.
 - b) From the Select user field drop-down, select **Primary Email**.

6. Once you have completed your first entry, click **ADD NEW MAPPING** again, and repeat the process until you have added all the mappings that are shown in the previous table as well as in the following screen:

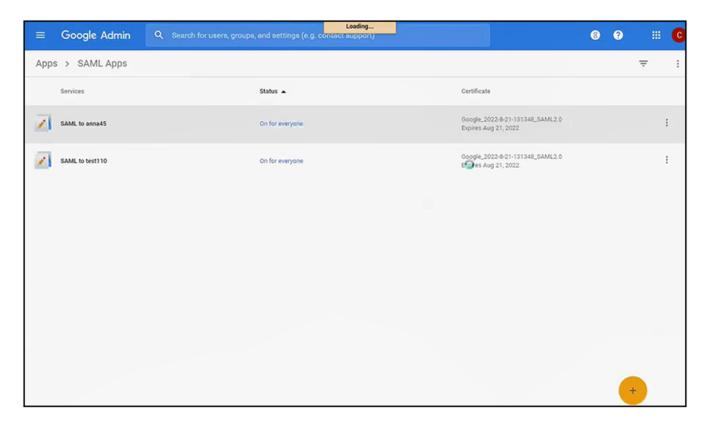
FIGURE 59 Attribute Mapping Screen Completed



7. When you have added these attributes as shown above, click **FINISH**.

8. Make sure that the SAML App you have created is "On for everyone," as shown in the Status column on the following example screen. You can use the three vertical buttons on the right side of the screen to toggle this setting.

FIGURE 60 SAML App On for Everyone



9. Log out of the Google interface.

Publishing the Workflow for SAML Google G Suite

- 1. Return to the workflow on your Cloudpath system by navigating to the Configuration > Workflows screen.
- 2. Complete the workflow by adding a device configuration. Refer to Adding a Device Configuration to Your Workflow on page 62.
- 3. Publish the workflow by clicking the Publish icon to the left of the workflow name.

Testing the User Experience for SAML Google G Suite

- 1. Test the enrollment process by clicking on the enrollment portal URL for the workflow at the top of the **Configuration > Workflows** screen.
- 2. When are you presented with the with the Welcome screen, click Start.
- 3. When you are presented with various branches of your workflow, navigate down a branch that uses the SAML authentication server you just configured.

You are directed to the Google login page.

- 4. Log in with the your Google administrative credentials.
- 5. If the SAML authentication is successful, you are returned to the Cloudpath system, where you can continue with the enrollment.

Using Google Groups in the Workflow

You can create Google groups to synchronize with your SAML workflow.

If you wish to use Google groups as part of the SAML workflow, one fairly quick method of setting up groups and adding users is by using the Google Configuration Manager. Refer to Google administration documentation for details.

Once you have a Google group configured, and you want it to be part of your SAML workflow in Cloudpath, be sure that the Google group name you configured is the same name that you enter in the Affiliation/Group Attribute field of Figure 51 on page 53.

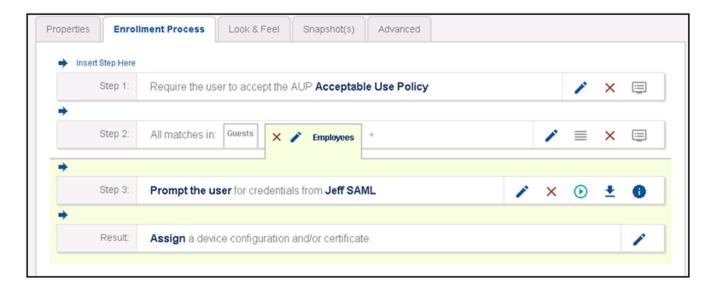
For details of the entire process, you can still follow the procedures described in the Using Google G Suite as the SAML Identity Provider on page 43 section. Also, if you want to filter on various attributes within the Google group you have created, you can refer to the "Create a Filter in the Device Type Split" section of the *Cloudpath Enrollment System Administration Guide*.

Adding a Device Configuration to Your Workflow

Be sure you have added a device configuration step before publishing the workflow.

1. In the workflow, click **Assign** in the **Result** step:

FIGURE 61 Assigning a Device Configuration to Your Workflow



2. Next, you can either select an existing device configuration from the drop-down or you can add a new device configuration. In the example below, an existing device configuration is selected to move the user to an already configured secure network during the enrollment process.

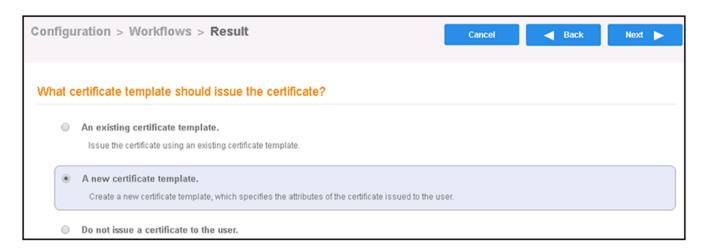
FIGURE 62 Using an Existing Device Configuration for Your SAML Workflow



Click Next.

3. Select the radio button to create a new certificate template, as shown below, then click **Next**.

FIGURE 63 Creating a New Certificate Template for Your Workflow



4. On the next screen, called "Which CA should sign the certificates?", click **Next**.

5. In the **Manage Templates > Create** screen, in the "Username Decoration" section, select the bottom radio button, then edit it accordingly to denote that it will be used for your SAML authentication. See the figure below for an example:

FIGURE 64 Editing Username for a SAML Certificate Template



Click Next.

6. When you are returned to your workflow, make sure that your device and certificate template configurations appear as part of the result step.

The screen below shows an example, based on the selections shown in the previous steps:

FIGURE 65 Workflow Example After Completing Device Configuration



Return to the SAML section that referred you to this device configuration section. You will be instructed to publish your workflow.

